

## Insurance Product Information Document

### Company: Bastion Insurance Services Limited

Bastion Insurance Services Ltd is authorised and regulated by the Financial Conduct Authority in the UK under registration number 650727. Bastion Insurance Services Ltd is regulated by the Central Bank of Ireland (C34050) for the Conduct of Business Rules.

### Product: Corporate Mobile and Gadget Insurance

This document is a summary of cover highlighting the main features and benefits as well as the general conditions and exclusions of this policy. Full terms and conditions can be found in the policy wording. You will also receive a policy schedule showing the specific details of your policy and the cover(s) you have selected. Please take some time to read the policy documents when you receive them. It is important that you tell us as soon as possible if any of the information is incorrect.

### What is this type of Insurance?

This policy covers the cost of replacing or repairing gadgets as a result of Theft, Accidental Damage, and Liquid Damage. It also offers cover for fraudulent call use if your phone is stolen. This is not a replacement as new policy. Your gadget will be repaired, if possible, and replaced with a like for like refurbished model.



#### What is insured?

- ✓ Theft, accidental damage and optional cover for accidental loss
- ✓ Worldwide cover up to a maximum of 180 days in total, in any single 12-month period, subject to any repairs being carried out in The Republic of Ireland or the UK by repairers approved by us.
- ✓ Electrical Breakdown Cover
- ✓ Unauthorised call/data use up to a value of €10,000
- ✓ Liquid and Malicious Damage



#### Are there any restrictions on cover?

- ! This policy only insures gadgets purchased as new or purchased as refurbished directly from the manufacturers or Network provider in the Republic of Ireland, UK and US. We cannot cover gadget purchased under a private sale.
- ! The insured gadget must be in good condition and fully working when the policy is taken out and gadgets must be less than 12 months old at the policy start date.
- ! Any claim made, or any event causing the need for a claim to be made, that occurs within the first 7 days of the date of the policy, or the first 7 days of any amendment to your policy will not be accepted. This only applies where the gadget has not been insured within 14 days of purchase.
- ! You, must be able to provide evidence of ownership in the event of a claim or a gift receipt if the insured gadget has been gifted to you.
- ! The gadget must not have been previously repaired using non-manufacturer parts.



#### What is not insured?

- ✗ Loss of data or software.
- ✗ **Accidental damage** caused by: - you deliberately damaging, intentionally leaving or neglecting the gadget, servicing, inspection, maintenance or cleaning; or - any cosmetic damage or you not providing the gadget for repairs
- ✗ Repairs not approved by us
- ✗ Loss or damage to accessories of any kind
- ✗ Any damage if the IMEI or serial number has been deliberately tampered with in any way
- ✗ **Theft** - Theft from any motor vehicle where you or someone acting on your behalf is not in the vehicle, unless the gadget has been concealed in a locked boot, closed glove.
  - Theft from any building or premises (including your home or workplace) unless the theft involves force in gaining entry to or exit from the building or premises, resulting in damage to the building or premises.
  - Theft when away from your home, or when in your home with invited guests / tradesmen or other people; unless the gadget is concealed on or about your person when not in use, or it is stored in a locked room or secured receptacle (such as a locked safe, locked locker or closed desk drawer;
  - Theft where your gadget was in the possession of a third party (other than a member of your immediate family) at the time of the event giving rise to a claim under this insurance; or
  - Theft where the gadget has been left unattended when it is away from your home
- ✗ **Accidental Loss**
  - The loss of gadget(s) other than your mobile phone, tablet, iPad or smartwatch;
  - The loss of a SIM card;
  - Any loss where the circumstances of accidental loss cannot be clearly identified.
- ✗ **Breakdown Cover** – We will not cover any breakdown for laptops. Repair or other costs for: - routine servicing, inspection, maintenance or cleaning; - wear and tear or gradual deterioration of performance. If the serial number has been tampered with in any way; or - repairs carried out by persons not authorised by us.
- ✗ Any expense incurred as a result of not being able to use the electronic gadgets, or any loss other than the repair or replacement costs of the electronic gadgets unless relating to unauthorized call use for your mobile phone up to the maximum value of €10,000.
- ✗ Gadgets lost or damaged in post



## Where am I covered?

- ✓ This insurance only covers gadgets bought in the Republic of Ireland, UK or US and used in the Republic of Ireland or UK. Cover is extended to include use of the electronic gadgets anywhere in the world up to a maximum of 180 days in total, in any single 12 month period, subject to any repairs being carried out in The Republic of Ireland or the UK by repairers approved by us.



## What are my obligations?

- An excess is payable for each successful claim. Details on the amount are on our website <https://www.gadgetinsurance.com/ie/> or on your policy document.
- To report lost or stolen gadgets to the Garda and where applicable your network provider as soon as possible.
- Tell us about your claim as soon as possible.
- You may need to send us proof of purchase/ownership of the gadget before we will settle your claim.
- You must make a reasonable attempt to report a lost or stolen gadget missing to the place it was lost/stolen from.
- You need to be able to provide your gadget to support a claim for damage or breakdown, if you are unable to provide this then this will be classed as a lost gadget.
- Gadgets need to be in your possession and in good working order prior to the start date of the insurance.



## When and how do I pay?

You can pay your premium as a one-off payment, annually or in monthly instalments. Payment can be made by debit/credit card.



## When does the cover start and end?

Your cover will start as soon as you purchase your policy however if the gadget insured was over 14 days old when you purchased this policy, a 7-day exclusion period applies, during which time, any events causing the need to make a claim will not be covered.



## How do I cancel the contract?

If you decide that for any reason, this policy does not meet your insurance needs then please return it within 14 days from the date of purchase or the day on which you receive your policy documentation, whichever is the later. On the condition that no claims have been made or are pending, the premium will be refunded in full. If you wish to cancel after the 14-day cooling off period, you can do so by calling Blue insurance Limited on 0818 286 454 or by emailing [info@gadgetinsurance.com](mailto:info@gadgetinsurance.com), allowing one months' notice.